

HARDIN COUNTY WATER DISTRICT NO. 1CLASSIFICATION OF SERVICENon-Recurring Charges and Miscellaneous Fees

procedures to the customer about payment of monthly charges and send a vehicle to the address to obtain the first meter reading and turn service on. The fee is charged for each new account established, regardless of whether the customer has other service address accounts existing with the District. The charge may be billed to the customer as part of their first bill.

d. **\$5.00 - Administrative Fee** (N) (R)

This fee is charged to an account when a customer requests to change the name on an account, and transfer a balance to another account or process a Final Bill. It may also be charged for other services which require office personnel to make changes to an account which are beyond a normal bill preparation or collection. This fee does not include any costs or services requiring a Field Service Call or sending a Representative to a service location and may be in addition to other charges.

e. **\$11.00 - Field Service Call Fee** (N) (R)

This fee is added anytime a customer requests service which requires a trip to the customers service location which would be in addition to a normal monthly meter reading for routine charges. The reasons may include but are not limited to; Obtain meter reading for final bill preparation, turn on or off service when requested by the customer, making additional visits to obtain a meter reading when access to the meter was denied for reasons beyond the control of the District, replacing or correcting a meter when it has been tampered with or modified by the customer, check for leak (not charged if leak is found on the District's side of the meter), pull water meter for requested test by customer or emergency turn off of service due to leak on customers plumbing. This fee may be charged in addition to other applicable charges listed on the District's tariff.

f. **\$46.00 - After Hours Service Call Fee** (N)

This fee is added when a customer requests service after District offices are closed. The reasons may include but are not limited to; emergency valve locate and turn off, turn water on for new account, turn water on after reconnect fee and past due charges have been paid, check for plumbing leak and location of service lines or water mains for repairs or construction. The person requesting service must have an established account with the District and must be current on their payments.

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DATE OF ISSUE April 26, 2001

DATE EFFECTIVE June 23, 2001 PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED BY: _____

Mr. Jim Bruce, General Manager, Hardin County Water District No. 1, Radcliff, Kentucky

JUN 23 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan Bue
SECRETARY OF THE COMMISSION

FOR Entire Area Served

P.S.C. Ky. No. 1

First Revision Sheet No. 7B-1

(Creating new policies which have not previously been approved. Related tariff sections; Sheet 5A, Non Payment and Service Termination, Sheet No. 8, Customer Classifications and Qualifications for Same, Sheet No. 7, Meter Connection Fees)

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
MASTER METER BILLING

(N)

1. **Applicability:** These rules and policies apply to any existing mobile home park ("MHP") property which as of the effective date of this tariff has an installed master meter available, and which also has individual meters located on lots within the MHP property that are billed for water and sewer services by the District.
2. **Purpose of Policy:**
 - a. To ensure that the District is paid for all water it delivers to MHP's.
 - b. To provide that tenants or residents on existing individually metered lots and account holders within the MHP continue to be billed based on their own metered consumption, subject to other approved rules and regulations of the District's tariff, and other regulations and statutes of the Public Service Commission, and
 - c. To limit setting of water meters, or activation of individual lot meter accounts, to only those lots in the MHP which on the effective date of this tariff, have an existing meter pit. Lots where there has not been a meter pit or metered account as of the effective date of this tariff, the District will not be obligated to set future or new meter pits and meters. Within 15 days of the effective date of this tariff, the MHP owners will provide the District a list of any vacant lots where a meter pit presently exists.
3. **Basic Account Policies:** The following rules and policies apply to only those customers which this section is applicable:
 - a. All MHP property that has a master meter available and which also has individual meters in the MHP will be required to open an account for the master meter billing, or will have an account opened for it within fifteen (15) days after the effective date of this tariff.
 - b. The District will bill the MHP property account for all un-billed water and sewer services provided that is not billed to an individual lot meter. The District will to the extent possible simultaneously read the master meter and individual meters within the MHP on the same day.
 - c. Service to individual lots shall not be discontinued due to the failure of a MHP owner to pay its master meter bill.
4. **Transition to Master Meter Billing:**
 - a. In order to continue to receive service after the effective date of this tariff, each MHP owner owning property to which this tariff is applicable will need to provide the District with the information required for all new customers to open an account. If an applicable property owner does not provide the required information, the District will open the account with known information of public record, and the MHP owner will be billed for all un-billed water use and

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ISSUED BY: Jim Bruce
Jim Bruce, General Manager Radcliff, Kentucky

KENTUCKY PUBLIC SERVICE COMMISSION	
JEFF R. DEROUEN EXECUTIVE DIRECTOR	
TARIFF BRANCH	
<u>Brent Kirtley</u> EFFECTIVE	
10/22/2010	
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)	

DATE EFFECTIVE: March 1, 2010

(Creating new policies which have not previously been approved. Related tariff sections; Sheet 5A, Non Payment and Service Termination, Sheet No. 8, Customer Classifications and Qualifications for Same, Sheet No. 7, Meter Connection Fees

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
MASTER METER BILLING

sewer charges used within the MHP property that is not billed to individual lot meters in said MHP.

- b. Any water loss resulting from leaks after the effective date of this tariff on MHP property, which is not billed to individual lot meter accounts, will be billed to the MHP owners account. It will be the responsibility of the MHP owner to repair said leaks.

5. Meter Access / Inability to Read Meter:

- a. If a meter is not accessible or free from contaminated water, or otherwise presents a health hazard or danger to District employees attempting to read the meter, the District agrees to promptly notify the MHP owner or representative of such condition. Once notified, it will be incumbent upon the MHP owner to make such meters readily accessible or correct the problem.
- b. Access to meters and the decision not to read a meter shall also comply with the provisions of 807 KAR 5:006.
- c. In the event a meter is not made accessible or free from contaminated water after notification to the MHP owner, or within a reasonable time thereafter, then the District will not be obligated to read such meter during that billing period and water use and billings for that lot shall be included and billed with the master meter for that MHP.
- d. If during the next billing period the meter accessibility problem has been corrected, then the MHP owner shall be given a credit for any amounts it paid for water and sewer service attributed to that lot address and individual account. If however, during the billing cycle immediately following the cycle the meter could not be read by the District, and the MHP owner was notified of such, and the meter continues to be inaccessible or contaminated, then the MHP owner will not be given any credit for amounts subsequently billed to the tenant.

6. Alternative to Master Metering:

- a. Any MHP property owner to which this section is applicable will be provided an option to avoid being billed through a master meter account and allow the District to individually bill his/her tenants or occupants within his/her property. Said option or exception shall be executed or approved only as follows;
 - i. The property owner will be required to repair or replace and or install new water and or sewer mains within the MHP property that comply with current construction standards of the District, and the Division of Water. Said plans will require review and approval by both the District and the Division of Water.
 - ii. All costs, including design, inspection, materials and construction will be borne by the MHP property owner.

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Jim Bruce, General Manager Radcliff, Kentucky

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KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH <u>Brent Kirtley</u>
EFFECTIVE 10/22/2010
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Area Served

P.S.C. Ky. No. 1

First Revision Sheet No. 7B-3

(Creating new policies which have not previously been approved. Related tariff sections; Sheet 5A, Non Payment and Service Termination, Sheet No. 8, Customer Classifications and Qualifications for Same, Sheet No. 7, Meter Connection Fees

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
MASTER METER BILLING

- iii. Once installed and accepted by the District, and a one year warranty period has passed during which time the property owner will be responsible for all repairs, the owner will then transfer ownership of the facilities to the District. After transfer occurs, the District will then be responsible for all repair, maintenance and replacement of subject facilities.
- iv. Upon transfer of the facilities to the District, the District will then deactivate the master meter and no further billing will occur to the MHP property owner based upon master meter readings.
- v. If the facilities being installed lie within a non-public right of way, or within a private road or private property, then the owner will also be required to dedicate a public utility and access easement, which shall be recorded with the County Clerk. Said easement shall allow the District to access, work within and maintain all facilities within the easement.
- vi. Once the new facilities are installed, including the installation of water meters within the public easement, then the District will agree to open individual water and sewer accounts direct with each individual dwelling unit, renter, tenant or resident living within the MHP property. The District will then bill that individual account for all water and sewer charges recorded by that individual meter / customer.

END OF SECTION

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Jim Bruce, General Manager Radcliff, Kentucky

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JEFF R. DEROUEN
EXECUTIVE DIRECTOR
TARIFF BRANCH

Brent Kirtley

EFFECTIVE

10/22/2010

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KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR TARIFF BRANCH
<i>Brent Kirtley</i>
EFFECTIVE 10/22/2010 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)